



RETURN/EXCHANGE FORM

Your Name: _____

Your Address: _____

Your Order Number: _____
(see order confirmation)

Please note:

1. We do not **accept** or **refund goods that have been worn or washed** (except for try-ons – please ensure that you do not wear make-up/perfume and do not remove the label). If the quality of the items has declined due to such wear and tear, we reserve the right to refuse to accept the return and, if necessary, to claim compensation within the framework of the statutory provisions.
2. Please make sure that **your name and order number** are attached to the **return shipment**.
3. The refund or exchange can **take up to 14 days**, but generally takes place within one week after we have received your return. The costs for the delivery of the new or exchanged products will be covered by Baron Filou.
4. Baron Filou will **not** cover or refund any return costs, nor do we accept any liability for the return shipment.

A	Product	B	Size	C	Faults	D	Other
A1	Don't like the color	B1	Too big	C1	Late delivery	D1	Other: Please state the reason
A2	Don't like the material	B2	Too small	C2	Incorrect item received		
A3	Quality not as expected	B3	Too short	C3	Item not ordered		
A4	Don't like the product	B4	Too long	C4	Missing at delivery		
A5	Different as shown on the webshop	B5	Doesn't fit	C5	Faulty item: Print comes loose		
				C6	Faulty item: Print faulty		
				C7	Item incorrect: see notes		

I request a free exchange delivery (only possible if the item is in stock).

Quantity	Product Description	Size	Price	Reason	Exchange Product/Size

I request a refund (via the original payment method).

Quantity	Product	Size	Price	Reason

Other Remarks: